



Quality Policy

Boxshop target is to be considered by its customers as a leader in its field for quality and service.

The key to achieving this is to be flexible, reliable and consistent providing our customers with products and services that adhere to safety and legal requirements. We also endeavour to exceed their highest expectations, on time and on budget.

As a matter of policy and training, we ensure that all of our staff know that the "Customer is King". To this end we will comply with the requirements of BS EN ISO 9001 : 2015 and continually improve the effectiveness of our Quality Management System by the development of quality objectives that are clear, quantitative and communicated to all employees.

Jennifer Riddell
Managing Director
Boxshop
January 2024